

DEPOSIT POLICY

- To book an appointment, a **\$40 deposit** is required to confirm a spot. There is no spot hold, if not confirmed the same day with the deposit.
- The deposit is **not refundable**, it will count toward the service. The appointments can be **rescheduled only once within the 45 days** following the initial appointment time. After that, a new deposit is required for another appointment.

CANCELLATION POLICY

- Cancellation with less than **48 hours notice** will forfeit the deposit.

PREP FOR THE APPOINTMENT

- Please arrive with your hair washed, dried, well combed and detangled
- If the hair is too tangled and requires more time to braid, the price will be adjusted accordingly
- Clients with uncleaned hair will not be serviced. The appointment will be cancelled, and the deposit forfeited

NO-SHOW POLICY

- All No-Show appointments will be **charged 100% of the service value**. Sorry, cancelling after the appointment's start time is a No-Show.

LATE ARRIVAL POLICY

- Life happens, so a **30 minutes grace period** is offered. Please notify us if you will be late
- Clients arriving after the grace period will forfeit their deposit even if time allows to complete the service booked.
- If time doesn't allow the appointment will be canceled and deposit lost

IMPORTANT INFO

- Abuse will not be tolerated
- We reserve the right to refuse service to anyone
- **Prices don't include hair extensions** unless otherwise specified
- All payments through **e-transfer to christine@stineHairBraiding.com**, cash or debit card
- A **valid email address** required to book

THANK YOU

- **Thank you all** for your business and support.
- **Thank you for respecting my time and the time of my other clients**